

A 2012-60

November 6, 2011

Postal Regulatory Commission  
901 New York Ave. NW. Suite 200  
Washington, DC 20268-0001

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Members of the Commission:

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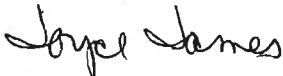
As a concerned customer and employee of the Prescott, IA Post Office, I'm writing this letter of appeal to you. There are some questions that I wonder if you have thought about and if you are able to answer.

- 1) Do you realize the roof was completely redone this past summer, and to a roof that had not shown any sign of leaking? Do you really think you will recoup the cost of this repair job by closing the post office and selling the building?
- 2) The building is owned by the Post Office. Why not just keep the box section/lobby open for a few hours each day rather than spend a large amount of money for the CBU'S? They can't be a cheap item either, especially when you will have to put up several to cover the number of boxes that are in the box section.
- 3) Prescott is a Post Office that has Saturday lobby hours. The closest other Post Office that has Saturday hours is 20-25 miles away. That is a lot of miles if you don't drive because of age and you have to ask someone to take you or do your mailing for you.
- 4) There are several older residents that use money orders to pay their bills after receiving their Social Security check. They just walk down to the post office to do this. A CBU can't take money and give them a MO in exchange for them to mail.
- 5) Personal service is a necessity rather than a luxury in a small town.

I realize the Postal Service is in financial troubles brought on by the internet, e-mails, and less use of First Class mail products. And I understand that there has to be some changes made in the Postal Service. But surely there are some other alternatives that can be made to completely closing the Prescott, IA Post Office—alternatives that will be financially helpful to the Postal Service and the residents of Prescott.

Thank you for your time to read this letter and the consideration I anticipate you will take in giving much thought in your decision about the closure.

Sincerely,



Joyce James

Received

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Office of PAGR